



•  
•  
• **Administration Office**  
• 10 Firestone Drive, Suite 300  
• Mankato, MN 56001  
• Phone: 507.344.8608  
• Fax: 507.344.8679  
• [unitedprairiebank.com](http://unitedprairiebank.com)  
•

March 13, 2020

As the news of the spread of the Coronavirus, also known as COVID-19, continues to bring uncertainty, it's important that we all maintain our values as a strong community in the face of hardship.

We at United Prairie want you to rest assured that we are committed and prepared to continue to serve you, and to keeping our employees and customers' safety and health a top priority.

United Prairie leaders are continuously monitoring information updates from federal and state health organizations to stay informed of updates and recommended public safety actions. We are well prepared for these situations. United Prairie has plans in place to help ensure our services continue as seamlessly as possible for our clients. Our critical systems and staff can maintain operations to support you in safe and secure settings.

#### **Current precautions**

- United Prairie locations are taking extra precautions to clean and disinfect public shared spaces within our facilities. Staff and customers have access to hand sanitizing products.
- Staff members who are handling cash will be using rubber gloves to limit their contact as best as possible.
- Staff members are asked to limit meetings and travel and are encouraged to utilize technology to maintain communications with each other.
- All are asked to follow health precautions such as
  - Staying home if feeling sick, or experience flu-like symptoms
  - Practicing safe handwashing, and avoiding touching their faces
- Following social distancing when possible

#### **Serving You**

- Our locations are open and available to serve your needs per our normal state of business at this time. We are here to serve you in person or over the phone at our locations during normal business hours.
- United Prairie leadership will continue to consider the safety of our employees and customers and communicate any updates. Visit [unitedprairiebank.com/announcement](http://unitedprairiebank.com/announcement) for the most current information.
- We understand you may prefer to manage your financial business from home at this time, and we have services that can fulfill those needs. Online banking, for both business and personal, provides you with access to your account balances, transaction information, and more. You can pay bills, transfer money and pay other people through our suite of simple online services.
- Mobile banking is another option for easy, remote access to your accounts. You can even deposit checks from the comfort of your home through Mobile Deposit. Learn more about the services we have available.
- Call Telebank when you need a quick balance or transaction info at 866.445.5530.

Once again, we are dedicated to continuing to serve you. If you have any concerns, please do not hesitate to reach out to any of your trusted United Prairie team members. Thank you for your business.



**Scott D. Bradley**  
President / Chief Executive Officer  
507.386.4863  
[sbradley@unitedprairiebank.com](mailto:sbradley@unitedprairiebank.com)